



NewStore Commerce Platform

Product & Module Feature Summary

One system to run every store, built to grow with your business

NewStore is the modern retail platform trusted by **95+ global brands**, giving retailers one system to run every store, starting with a fast, intuitive POS and expanding into order management, real-time inventory, store fulfillment, and clienteling. Mobile-first and modular by design, NewStore enables retailers to go live in weeks and grow without replatforming, so store teams can focus on customers and brands can deliver experiences that stand out.

PRODUCT | FEATURES

Point of Sale

- Mobile Checkout
- Offline Checkout
- Cash Management
- Integrated Barcode Scanning
- Product Catalog
- Pricebooks
- Associate Discretionary Discounts
- Customer Profile Capture & Management
- Sales Taxes & VAT via integration
- Fiscalization supported countries
- Payments: Credit Card, Cash, Gift Card via integration
- Receipt Printing, Emailing & Management
- Omnichannel Order History
- Store Returns & Exchanges
- Buy Online Return In-Store (BORIS)
- Store Inventory Lookup
- Omnichannel Inventory Lookup via integration
- Endless Aisle & Mixed Cart via integration
- Buy In-Store Ship-to-Store via integration
- Sales Reporting
- Test Mode
- Localization incl. Language, Currency & Date Formatting
- App Customization & Extensibility
- In-Store Reservations

Promotions

- Automatic Discounts
- Buy X Get Y Promotions
- Bundles & Threshold Discounts
- Coupon Codes Support
- Customer Segment & Store-Specific Promotions
- Promotion Simulation & Testing
- Global Promotion Rollout
- Real-Time Promotion Management
- Associate Discretionary Discounts
- Cross-Channel Promotions
- Global Exclusion Lists
- Loyalty Promotions via integration

NewStore Payments

- Cash & Carry Transactions
- Endless Aisle Transactions
- Mixed Cart Transactions
- Referenced Refunds
- Unreferenced Refunds
- Appeasements
- BORIS and BOPIS
- Robust Tokenization
- Encryption-Based Security
- Payments Reporting

Clienteling & Remote Selling

- Customer Profile Capture & Management
- Customer Chat via SMS and/or WhatsApp
- Remote Carts
- Assisted Selling
- Customer Outreach Lists / Campaigns
- Clienteling Reporting
- Consent Management

Store Fulfillment

- Buy Online Ship-From-Store (BOSS)
- Buy Online Pickup In-Store (BOPIS)
- Store Pick, Pack & Ship
- Wave Picking
- Order-Level picking
- Mispick, Mispick
- Multiple Package Shipment
- Order Fulfillment Notifications
- Shipping Carrier Integration
- Shipping Document Management
- Store Fulfillment Reporting

Inventory Management

- In-Store Receiving
- Carton-Level Receiving
- ASN-Based Receiving
- Non-ASN Receiving
- ASN Management
- Inventory Adjustments
- Self-Service Count Task Creation
- Cycle Count Management
- Full Inventory Counts
- Third-Party Full Count Import
- Automated Cycle Count Creation (Post-Fulfillment Mispicks)
- Inventory Transfers
- Transfer Against Transfer Orders
- Initiate Transfers In-Store
- Runner
- Configurable Stock Locations
- Configurable Adjustment Types
- Stock-On-Hand Management
- Inventory Reporting

Order Management

- Digital Order Injection
- Order Orchestration & Routing
- Real-Time Order Tracking & Status Updates
- Self-Service Customer Care Management
- Omnichannel Returns, Exchanges & Appearances
- Order Management Reporting
- Automated Customer Order Communications
- Unified Customer Purchase Histories
- Omnichannel Inventory Visibility incl. ATP Calculator

Advanced Reporting

- Fully Customizable Dashboarding
- Data Drill Downs
- Data Exploration with Natural Language Querying
- Custom Formula Support
- Dashboard Sharing
- Dashboard Access Control
- Automated Scheduled Dashboards Distribution

SAFE HARBOR STATEMENT

The development, release, and timing of any future features or functionality described for NewStore's products and modules may change without notice.

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